



Policies

Identification

Valid Driver's license or other Government-issued I.D. is required to rent equipment.

Deposit

- Acceptable deposit is payment with a Visa/MasterCard, substantial cash amount or an open company check
- Deposit amount may vary at the discretion of a manager

Rental Time

In general, rental time begins when the customer leaves our premises with the equipment.

Minimum Rental Period

The minimum rental period is between 2 and 4 hours and varies by equipment type.

Daily Rentals*

A one-day rental is a time period of 24 hours.

Weekly & Monthly*

We offer weekly and monthly rates. Our weekly rates are a consecutive 7-day period and are calculated by charging the full day price for the first three or four rental days, and a \$0 daily rate thereafter. The monthly rates are for a consecutive 28-day period and a total of 3 full rental days per week (not to exceed 12 days) are charged, with the remainder at a \$0 rate.

Equipment

Equipment is rented in "rental ready" condition; fuel tank and any fluids are full, equipment is cleaned and other basic maintenance has been performed. After the minimum rental period it is the customer's responsibility to maintain the fuel and fluids for the duration of the rental period. Extra gas cans are available upon request.

Trailer Rentals

Our trailers are for **local use only** and should not be taken outside the immediate San Francisco Bay Area. No roadside assistance will be provided in case of accident or breakdown.

Mechanical Breakdowns

In the unlikely event that a mechanical breakdown occurs call our office right away. If we cannot solve the problem over the phone we will be happy to replace/repair the equipment as soon as possible. Any refund for "down time" is at the discretion of the manager. Please do not attempt to repair equipment yourself.

Damage Waiver

At the time of rental customers may elect to enroll in the Damage Waiver program. The Damage waiver is always equal to 10% of the total rental fee. In exchange, AAA Rentals agrees to waive claim against the customer for damage to rented machinery. In no case will the Damage Waiver cover damage resulting from negligence, or theft of equipment.

If the customer declines the Damage Waiver, they must initial the contract and specify that it was not desired. We cannot add this coverage after the customer has left our premises.

Unpaid Balance

If a customer has an unpaid balance we reserve the right to charge interest on that balance after 30 days. Interest charges will accrue at 1 1/2% or 18% per annum.

* For equipment with hour meters, rates are calculated as follows:

- 8 hours are equal to one day
- 40 hours are equal to one week
- 120 hours are equal to one month